

CORONAVIRUS (COVID-19) UPDATE

PLEASE BE ADVISED THAT THE AS OF March 16, 2020 THE DISTRICT OFFICE WILL BE CLOSED TO THE PUBLIC UNTIL FURTHER NOTICE.

In an effort to accurate information to our customers, we wish to assure our customers that tap water delivered by public water suppliers is safe and not a mode of transmitting the virus. See the CDC link regarding tap water safety. <https://www.cdc.gov/coronavirus/2019-ncov/php/water.html>

In an abundance of caution with the safety and well-being of our customers and employees, we are requesting that whenever possible, please send in payments via the USPS mail or via bank payments and to avoid coming to the office for the purpose of paying your bill. There is a mail slot in the door to the office at 75 Church St. through which payments (CHECKS ONLY placed in a sealed envelope) can be deposited.

If you do have a need to speak with a staff member about your account, please call (508) 832-5336 (M-F 8am to 3:30pm). Please note as there are new daily developments with newly imposed restrictions to help curtail the spread of the virus, please note that the District Office may not be staffed at times and maybe closed without prior notice.

At this time, the Auburn Water District will continue its operations as normal. For after-hour water emergencies only please call (508) 832-5336 for the telephone number of the on-call personnel.

We ask that each individual take preventative steps to protect themselves from the risk of this disease by washing their hands often with soap and water, for at least 20 seconds; use sanitizer whenever you are not immediately able to wash hands; cover coughs and sneezes with your arm; clean and sanitize commonly touched surfaces often; and stay home if you are not feeling well. These steps will help keep you and your loved ones safe.